

Below is text that you can utilize to assist you in writing a complaint to the FCC regarding the Rural Call Completion Problem and Least Cost Routing (LCR). This text may be transferred into Section 5 of the FCC Complaint Form. Please personalize the text to explain the impact that the Rural Call Completion Problem and LCR has had on you in your daily personal and/or professional life and add your contact information.

Thank you for helping us speak out against the Rural Call Completion Problem and LCR!

Calls to my [home/business] telephone are not getting through; and when they do, the quality of the call is extremely poor. In researching the cause of this, I have found that the FCC is addressing a rural call completion problem known as "least cost routing."

I am asking you to make this issue a priority. On behalf of all rural customers, the rural call completion problem and least cost routing negatively impacts the rural community, rural businesses and public safety. It is simply unfair.

The problem starts with the long distance carrier or wireless provider used by the person who makes the call, not my local telephone provider. The problem can only be resolved by the long distance carrier or wireless provider of the person who makes the call.

I am hopeful that you will take swift and severe action against all of the telecommunications providers at the center of the problem.

Thank you for your time and attention to this important matter.